

BEEKSE BERGEN

VAKANTIEPARK

HOLIDAY PARK BEEKSE BERGEN PARK REGULATIONS

Article 1. Applicability

- 1.1. When entering Holiday Park Beekse Bergen and/or using any facilities and services that are operated by Holiday Park Beekse Bergen, you accept the applicability of the present regulations and are obliged to follow the rules and any instructions given by employees of Holiday Park Beekse Bergen strictly. In these regulations, 'Holiday Park Beekse Bergen' and 'the park' also include the catering facilities, the outdoor area, the indoor swimming pool, the indoor playground, the car park, the bicycle parking and the water features.
- 1.2. For all cases and/or situations not covered by these regulations, Holiday Park Beekse Bergen reserves the right to impose additional verbal and/or written rules to which guests are bound.

Article 2. Admission and stay

- 2.1. It is not permitted to be present in the park without a valid admission ticket and/or without having signed in at the reception, with the exception of day visitors who are not staying overnight. Day visitors must leave the park before 22:30. Day visitors and/or overnight guests may not bring any pets with them. If you do not make use of the automatic arrival, you must report to the reception upon arrival at the park.
- 2.2. All visitors may be asked for proof of identity upon request. If you do not yet possess an Attractions Pass/ access pass, you must report to the Guest Service Centre. The access pass will give you free and unlimited access to the Holiday Park, Speelland and the indoor swimming pool during your stay. If you possess an Attractions Pass, you also have unlimited access to Libéma amusement parks, such as Safaripark Beekse Bergen.
- 2.3. All guests staying overnight at the accommodation must be signed in when making the reservation. If you wish to receive an overnight guest during your stay, you must sign in this guest at reception and pay the extra rate and local taxes per person per stay in advance.
- 2.4. Holiday Park Beekse Bergen reserves the right to change the layout and opening hours of the facilities and/or the accommodations of Holiday Park Beekse Bergen. Holiday Park Beekse Bergen reserves the right to carry out necessary maintenance on the accommodation and/or other facilities during the stay without being liable for any compensation.
- 2.5. Unless stated otherwise, it is prohibited to swim or engage in any other kind of water sports/recreational activities in the water features in the park.

Article 3. Safety and liability

- 3.1. A visit to Holiday Park Beekse Bergen is entirely at your own risk. Our guests must behave properly and must not cause any nuisance to others whatsoever. To this end, they must in any case comply with the RECRON Terms and Conditions and these rules of conduct. Criminal acts will be reported to the police.
- 3.2. Holiday Park Beekse Bergen is entitled to deny access to the park to guests and/or day visitors whom it believes or fears will disrupt order, peace and/or safety within the park, without being liable for any compensation. If a guest fails to vacate the accommodation or pitch on time, it will be cleared out by Holiday Park Beekse Bergen at the risk and expense of the renter. This also applies if camping equipment is set up incorrectly.
- 3.3. The guest is responsible and liable for the behaviour of, and any injury and/or damage to persons and/or property belonging to our park and/or third parties caused by him/her, his/her travel companions, day visitors and/or overnight visitors. Day visitors and/or guests who act unlawfully in relation to (employees of) the park and/or who cause damage to park property will be held liable for this, and any damage will be recovered from them.
- 3.4. Within Holiday Park Beekse Bergen, it is not permitted to:
 - a. enter attractions or facilities that are not open to the public at that time;
 - b. be in possession of weapons or other objects deemed dangerous by the management of Holiday Park Beekse Bergen. The management of Holiday Park Beekse Bergen reserves the right to seize these objects and to call in the police;
 - c. use, possess and/or trade in narcotics. The management of Holiday Park Beekse Bergen reserves the right to seize these substances and to call in the police;
 - d. light fireworks;
 - e. use fondue or raclette sets in the Restyled Jungalows, Restyled Kids Jungalows and Restyled Group Jungalows.
- 3.5. Swimming is only permitted in the designated areas. Children up to the age of 10 are only allowed to enter the indoor swimming pool and the designated swimming locations of Lake Victoria when accompanied and supervised by an adult (at least 18 years old and in the possession of a swimming certificate). Children without a valid swimming certificate are obliged to wear flotation devices and must be supervised by an adult (at least 18 years old and in the possession of a

swimming certificate) at all times. Safety rules are displayed at the swimming pool, the designated swimming locations of Lake Victoria and the various attractions. These rules must be strictly observed.

3.6. Within the park, you may approach the park animals. Please note that the animals may display unpredictable behaviour which may cause injury or damage to you or your possessions. By entering the park, you accept this risk. Feeding the animals is strictly prohibited.

3.7. Holiday Park Beekse Bergen accepts no liability for personal injury and/or theft, loss or damage to property of its visitors of whatever nature arising during and/or as a result of a stay at Holiday Park Beekse Bergen and/or the rental/ the use of the accommodation and/or other facilities, a visit to the park (such as injury or damage caused by the animals present in the park or arising during use of the playground equipment and attractions in the park or entering the swimming pool and/or the designated swimming locations of Lake Victoria), except as a result of intent or deliberate recklessness by (the management of) Holiday Park Beekse Bergen or (one of) its employees.

3.8. Holiday Park Beekse Bergen is not liable for interruptions to its service provision or deficiencies in the services provided by third parties.

3.9. Holiday Park Beekse Bergen is not liable for consequential damages, including business interruption and loss of income. Holiday Park Beekse Bergen further accepts no liability for damage for which a right to compensation exists under a travel and/or cancellation insurance or any other insurance and/or scheme. Insofar as Holiday Park Beekse Bergen does not appeal to said limitation of liability, it shall be liable for the amount paid out under the liability insurance in the relevant case, supplemented by the amount of its deductible.

Article 4. Image and/or sound recordings

4.1. Holiday Park Beekse Bergen is entitled to make or have someone make image and/or sound recordings of its park and of the guests present in and around the park. Holiday Park Beekse Bergen and its affiliated companies are entitled to use and publish these recordings for promotional purposes, for instance. It goes without saying that Holiday Park Beekse Bergen and its affiliated companies will exercise the necessary care in this respect. Holiday Park Beekse Bergen and its affiliated companies are not obliged to pay any compensation for the use or the publication of the recordings to the persons depicted therein. If you do not wish to be filmed or photographed, please avoid the locations where a filmmaker, film crew and/or photographer are working.

4.2. It is not permitted to make sound, photo and/or film recordings or other images for commercial purposes at the park, unless written permission has been obtained beforehand from the General Manager of Holiday Park Beekse Bergen.

Article 5. Accommodations and pitches

5.1. The number of guests that are allowed to stay in the accommodations must not exceed that specified on the website for the accommodation in question.

5.2. The guests (including the day visitors and overnight guests for this provision) are jointly and severally liable for the orderly state of affairs in and around the rented accommodation or elsewhere within the grounds of Holiday Park Beekse Bergen, the use of the accommodation, and the equipment and inventory it contains. Furthermore, the guests will at all times be jointly and severally liable for damage as a result of breakage of and/or loss of and/or damage to the inventory and/or accommodation. Any damage must be reported to the Holiday Park Beekse Bergen reception immediately and must be paid for immediately on the spot, unless the guest can prove that the damage is not attributable to him/her or the other guests.

5.3. Accommodations and covered facilities of Holiday Park Beekse Bergen are smoke-free and smoking at these locations is strictly prohibited.

5.4. The standard tourist camping rate for a pitch includes: two people, setting up one camping unit (caravan/folding camper/tent) no more than 7.75 metres long, one small added tent (max. 5 m²) and one car (if possible in the opinion of the management of Holiday Park Beekse Bergen). You must pay a rate per person and tourist tax for additional people. Caravans/campers with a double axle are not permitted in the park.

5.5. It is not permitted to set up (extra) camping equipment at any of the rental accommodations.

5.6. A maximum of one car may be parked at the rental accommodations (if possible). Other cars must be parked in the car park near the main entrance for a charge (not free). This car park is free, however, for guests of Holiday Park Beekse Bergen. They can enter and exit here with their barrier pass. Parking on or along the roads is not permitted. Vehicles parked outside the locations indicated will be removed at the expense and risk of the owner. Tow-away regulations are in force within the park. Holiday Park Beekse Bergen is not liable for the theft of and/or damage to any car that is parked in a car park of Holiday Park Beekse Bergen.

5.7. Trailers, boats and similar equipment cannot be parked on the pitches or at the rental accommodations.

5.8. The barrier is opened by means of the vehicle registration. You can pass on your number plate via My Beekse Bergen or by sending an email to info@beeksebergen.nl. The barriers react to your number plate, so please drive up to the barrier. The barrier is in operation from 06:00 to 23:59. In case of abuse, misconduct or payment problems, the number plate will be blocked by reception.

5.9. Cars must be used as little as possible in the park. A maximum speed limit of 20 km per hour applies within the park. Motorised traffic is not permitted in the park after 23:59. Guests who wish to leave the park before 07:00 must park their car in car park outside the barriers the evening before.

5.10. Motorcycles, mopeds and scooters are only permitted in the park with their engine turned off. Sailing on Lake Victoria is permitted in boats with engines of up to 6 hp, whereby all passengers are obliged to wear life jackets.

- 5.11. Freight traffic is not permitted in the park without the prior consent of the management of Holiday Park Beekse Bergen.
- 5.12. If the management of Holiday Park Beekse Bergen believes site conditions to be unsuitable (due to exceptionally heavy rain, for instance), it reserves the right not to allow motorised vehicles onto the site.
- 5.13. The use of sound equipment is permitted from 07:30 – 22:30, provided that this is not causing any nuisance (this at the discretion of Holiday Park Beekse Bergen). Between 22:30 – 07:30, it must be quiet in the park so that all guests can sleep undisturbed. It is strictly prohibited to place sound equipment outside the accommodation or to turn the volume up so high that nuisance is caused to other guests of Holiday Park Beekse Bergen, this at the discretion of Holiday Park Beekse Bergen. In the event that a nuisance is found to have been caused and you fail to follow the instructions of the staff, Holiday Park Beekse Bergen is entitled to remove you and any other guests from the park immediately, without restitution of the rental sum or part thereof and/or without any right to any other form of compensation.
- 5.14. Pets are not permitted in the rental accommodations. There are various holiday homes, however, where one pet is allowed. On the pitches, pets (maximum of one pet per pitch) are only permitted on the camping fields indicated for this. Pets must be on a lead at all times and taken for a walk outside the Beekse Bergen site or at the dog toilet. Pets are not permitted at the catering facilities, the swimming pool and Lake Victoria Day visitors and/or overnight guests are not allowed to bring any pets with them.
- 5.15. The toilet facilities in the park are regularly cleaned and disinfected, which might mean waiting times. Children aged under 10 may only enter the toilet facilities under the supervision of an adult.
- 5.16. The water provided is only intended for domestic use. The tap points on the site are only intended for obtaining drinking water. Disposing of waste water in the strip planting is not permitted. Waste water must be deposited in the place intended for this in the toilet facilities. It is not permitted to wash cars or caravans in the park.
- 5.17. The rental accommodations, pitches and surrounding area must be kept clean. Trees, shrubs, lawns and other objects must not be damaged.
- 5.18. You must deposit your household waste in sealed refuse bags in the containers that are located in the recycling centre, where there are also glass and paper containers. You can hand batteries in at the reception. In the case of illegal waste disposal, this will be reported to the police and the renter concerned will be denied further access to the park. The costs of cleaning this waste will be recouped from the offender.
- 5.19. Open fire is prohibited at all times. Barbecuing on the pitches and at the rental accommodations is only permitted in accordance with the instructions of the park management.
- 5.20. It is not permitted to attach ropes between or in combination with trees and/or other plants (for drying laundry, for example).
- 5.21. Before departure, the renter must clean all crockery and put it back in the drawers and cupboards where it belongs. The dishwasher must be clean and empty when the renter leaves the accommodation.
- 5.22. If the rental accommodation is left behind in an improper condition, or in the case of excessive soiling of and/or damage to the accommodation and/or the goods in it, and/or soiling of and/or damage to the grounds/surrounding area of the park, Holiday Park Beekse Bergen will charge the guest for the damage directly, which must be paid immediately.
- 5.23. The guest must leave the accommodation clean and tidy (therefore no dirty dishes, cleaning the refrigerator and placing the refuse bag in the container).
- 5.24. For heating and/or cooking on the campsite, it is strictly prohibited to use fuels other than butane or propane gas stored in approved tanks and/or canisters. A maximum of two canisters and/or one tank with a total maximum content of 60 litres is permitted per pitch.
- 5.25. Use of drones is not permitted at Holiday Park Beekse Bergen in connection with safety and protection of privacy.
- 5.26. Fishing in Lake Victoria is permitted, provided that no nuisance is caused to fellow guests. Fishing from spots situated between the accommodations and from the beaches is not permitted. An exception to this is if your own accommodation is situated next to the water. Fishing in the Wilhelmina Canal is permitted in the part of the canal that borders the grounds of Beekse Bergen. A Dutch National Fishing Licence is required. Written permission from the KEHV de Ruischvoorn angling association is also required for fishing in the Wilhelmina Canal, which guests can obtain free of charge at the rental desk/info café and from the reception of the Holiday Park.
- 5.27. The Holiday Park provides free WiFi. Holiday Park Beekse Bergen is not liable for any disruptions to or inability to receive WiFi.

Article 6. Complaints and additional rules

- 6.1 Despite the efforts of the employees of Holiday Park Beekse Bergen to make your stay as pleasant as possible, if you nevertheless wish to make a report of a technical or domestic nature, or wish to make a complaint, you can do so by means of a comments form that is available at the reception.
- 6.2 In all cases not provided for in the RECRON terms and conditions and/or these rules of conduct, Holiday Park Beekse Bergen is entitled to lay down additional rules which are binding for visitors. In the event of a conflict between the provisions in the RECRON conditions and these park regulations, the regulations will prevail.
- 6.3 Commercial activities, in whatever form, are not permitted in the park. Posters and other announcements are not permitted.
- 6.4 All guests must comply with the rules of conduct and the Terms and Conditions as laid down by Holiday Park Beekse Bergen.
- You can request the regulations at the reception upon arrival. When you and/or your guests are on the grounds of one of the other Libéma parks, the conditions of the relevant park apply. You can request this free of charge at the reception.

6.5 Should you violate the rules and regulations and/or fail to follow the instructions of our staff, Holiday Park Beekse Bergen is entitled to gain access to the accommodation/pitch and/or remove you and any other user from the park immediately, without restitution of the rental sum or part thereof and/or without any right to any other form of compensation.

6.6 Holiday Park Beekse Bergen is not bound by obvious printing and printer's errors. With these rules and regulations, all previous publications cease to apply. Any invalidity and/or voidness of one of the individual provisions of these regulations and/or parts thereof does not affect the validity of the other provisions of these regulations and/or parts thereof.

Amendments and additions to the agreement and/or regulations are only valid if they have been laid down in writing.

Dutch law applies exclusively to this legal relationship and therefore to these regulations.

6.7 If Holiday Park Beekse Bergen has a serious suspicion that you are using the accommodation/pitch in violation of the law and/or public order and/or common decency, it is entitled to gain access to the accommodation/pitch.

6.8 Force majeure on the part of Holiday Park Beekse Bergen exists if the execution of the agreement is prevented in full or in part, permanently or temporarily, by circumstances beyond the control of Holiday Park Beekse Bergen, including the threat of war, strikes (staff or otherwise), blockades, fire, pandemic, floods and any other form of disruption or incidence.

6.9 You yourself are responsible for possessing the valid travel documents required for your destination. Holiday Park Beekse Bergen accepts no liability for the consequences arising from a failure to possess the correct travel documents

Additional coronavirus measures that apply to everyone! Please bear these in mind!

- › Wash your hands as often as possible
- › for 20 seconds with soap and water, then dry your hands properly.
- › Cough and sneeze into the inside of your elbow.
- › Use paper tissues to blow your nose and then throw them away. Wash your hands afterwards.
- › Do not shake hands.
- › Maintain a distance of 1.5 metres (2 arm lengths) from other people.
- › The chances of people infecting each other are slimmer if a distance of 1.5 metres is maintained.
- › Avoid crowds. If you can see that maintaining the distance of 1.5 metre is going to be difficult, keep walking.
- › If you have any symptoms, stay at home!
- › Visitors aged 13 and over are required to wear a face mask in all indoor spaces.
This obligation does not apply to your own accommodation nor to being outdoors.