

The fun is about to start!

In this document, you will find all the relevant information about your arrival and stay at Holiday Park Beekse Bergen. If you have any further questions after reading it through, then please consult the FAQs on our website, or contact us on +31 (0)88 900-0360 (Monday through Friday from 8:30 am to 6:00 pm and on Saturday and Sunday from 9:00 am to 5:00 pm) or by sending an email to **info@libemafunfactory.nl**.

Prior to your arrival

Step 1

We make use of **vehicle registration** to prevent traffic jams at the park barrier. Please enter your vehicle registration number(s) on <u>mijn.beeksebergen.nl/welcome</u> so that the barrier opens automatically upon arrival.

Step 2

Make sure you enter the details (full name + date of birth) of all your **travel companions** on **mijn.beeksebergen.nl/welcome** prior to your arrival.

Step 3

If you have booked the <u>Attractions Pass</u>, you will receive it by email one day prior to arrival at the latest.

Arrival

You may collect the key to your **accommodation** at the reception from **3:00 pm** on the day of arrival. No key is required for the **safari and bungalow tents**. If you have booked a **safari or bungalow tent**, you may drive straight to your tent from **3:00 pm**. The **map** and the signs in the Holiday Park will direct you to your accommodation.

If you arrive before 3:00 pm, then you are welcome to use all the facilities of the Africa Club (central building) and, if booked, you're <u>Attractions Pass</u>. Are you arriving before Reception opens (opening times can be found in the <u>Beekse Bergen app</u>)? Please contact us on +31 (0)88–9000323.

In your accommodation, you will find bedding and a service set that includes washing-up liquid or dishwasher tablets, a washing-up brush/sponge, a tea towel and matches.

We would like to point out that smoking is not permitted in the accommodations. In addition, you are not permitted to use raclette or fondue sets in the Restyled Jungalows. Our park rules can be found on our website beeksebergen.nl/en/park-regulations/stay-the-night.

Departure

On the day of your departure, you must leave your accommodation before **10:00 am**. When checking out, you do not need to report to Reception. You can deposit the key to your accommodation in the key box at the exit barrier.

You can enjoy all the facilities in Africa Club for the rest of the day, as well as the **Attractions Pass**, which gives you access to various amusement parks (see 'Attractions Pass').

Prior to departure from your accommodation, we kindly request that you:

- 1. Take any waste to the recycling centre near the draw bridge;
- 2. Strip beds and place the linen in the linen bag in the hallway;
- 3. Leave the kitchen inventory clean and the dishwasher empty;
- 4. Switch off all the lights in the accommodation;
- 5. Switch TVs to 'stand-by';
- 6. Make sure the refrigerator is clean;
- 7. Sweep the floors;
- 8. Set the thermostat to 18°C;
- 9. Report any broken inventory to reception.

Camping

Have you booked a **pitch**? You may arrive at the campsite from 1:00 pm on the day of arrival and not need to report to Reception first. On the day of **departure**, you must leave the campsite before **11:00 am**. It is not necessary to check out at reception.

Prior to departure from the campsite, we kindly request that you:

- 1. Make sure the camping pitch is clean and tidy;
- 2. Take any waste to the recycling centre near the draw bridge.

Information and practical tips

Parking

One car is permitted per accommodation or campsite pitch. With the exception of the group jungalows, where 4 cars are permitted. For the Big Five Safari Tents, you can park at the communal parking areas near the tents.

Visitors and guests

Guests must be registered at the Reception.

Pets

There are a few accommodations and certain campsites where pets are allowed, subject to reservation. There are several dog toilets on site. Dogs must be on a leash at all times.

Wi-Fi

The use of Wi-Fi is **free** at Holiday Park Beekse Bergen. You can log in by selecting the KPN hotspot and agreeing to the terms and conditions. No code or password is required. Are you experiencing problems logging in? Please contact us on 0800-0414.

Africa Club

Africa Club is located in the middle of the Holiday Park. In this lively central building, you can enjoy delicious food at **Restaurant Kaapstad**, go for a swim at the indoor **Jungle Pool** or enjoy some dancing and crafts at the **Animation Club**. There's table tennis and miniature golf, too. **Free** miniature golf clubs and table tennis bats are available from the info shop in the Africa Club. Beach volleyball and football on the playing field might take your fancy, too. Discover the area by bicycle? Rental bikes are available from the info shop in the Africa Club.

Food and Drinks

Do you need to relax after an active walking safari or a day in the pool? Enjoy a wonderful meal at **restaurant Kaapstad** (make your reservation using the <u>Beekse Bergen app</u>~) or go for a quick and easy bite to eat at **snack bar 't Peuselhappie**. Would you rather cook yourself? There is also a supermarket for all your daily shopping in the Africa Club. Would you like to wake up to a delicious fresh breakfast in your accommodation? Then take advantage of our <u>breakfast service</u>. The breakfast package consists of various drinks and different types of bread, toppings, fillings and fruit. Please make your reservation using the <u>Beekse Bergen app</u>.

Animatie en entertainment

During your stay at Holiday Park Beekse Bergen, there is plenty to do for young and old alike. Come and play and have fun and games with Djambo, the Beekse Bergen Mascot! During high season, the **entertainment** team goes into overdrive. There are sports and games, a talent show and an exciting scavenger hunt, for instance. Please find more information in the **Beekse Bergen app**.

Please note: During the low season, the entertainment programme is limited to Friday through Sunday.

Fishing

At Holiday Park Beekse Bergen, you can enjoy a delightful fishing holiday by the waterside. The holiday park is renowned for its large Lake Victoria, which is directly connected to the Wilhelmina Canal. As a guest of the holiday park, you can fish to your heart's content (provided you possess a fishing permit). The stock of white and predatory fish includes bream, minnow, golden orfe, large carp, pike, perch and eel. You are not allowed to keep your catch, however.

Please contact the reception for more information on the fishing rules.

Launderette

The Africa Club also houses a launderette (beside the entrance to the supermarket). The washing machines are coin-activated. A washing cycle costs €4 and drying 50 cents per ten minutes.

The Attractions Pass

If you stay in a Holiday Park Beekse Bergen accommodation, you will receive the digital <u>Attractions Pass</u>. The Attractions Pass is valid from the day of arrival up to and including the day of departure. The Attractions Pass gives you free unlimited access to the following Libéma parks during your stay:

- Safari Park Beekse Bergen
- Speelland Beekse Bergen (please note: closed during winter)
- Dierenrijk
- ZooParc Overloon
- Aviodrome Aviation Theme Park
- AquaZoo Leeuwarden

For opening hours, see the website of the relevant amusement park.

Please note: Parking/exit ticket costs are not included.

During your stay, you will also receive a 50% discount on the admission fee for Klimrijk Brabant. And the benefits continue even after your stay. For the remainder of the year, you get no less than 25% discount on the admission fee for all of our amusement parks.

With your Attractions Pass, you also benefit from discounts on excursions in the

surrounding area. See a list of all the

benefits and discounts here.

Are you **camping** with us and would you like to take advantage of the Attractions Pass? You can book an Attractions Pass. If you book it prior to your stay, you get a discount on the regular price.

Length of your stay:	At reservation:	On site:
1 to 7 nights	€ 25,- p.p.	€ 30,- p.p.
8 to 14 nights	€ 30,- p.p.	€ 35,- p.p.
15 to 21 nights	€ 35,- p.p.	€ 40,- p.p.
22 to 28 nights	€ 40,- p.p.	€ 45,- p.p.

The Ostrich Express between Speelland and the Safaripark

Board the Ostrich Express to visit Speelland and/or the Safaripark Beekse Bergen. The Ostrich Express connects the Holiday Park, Speelland and the Safaripark. The train service is free throughout your stay. An up-to-date Ostrich Express timetable can be found in the **Beekse Bergen app**.

Please note: Whether and how frequently the service runs depends on the season.

Visiting Speelland or the Safaripark by car?

For Speelland you don't need a parking token. For the Safaripark, however, you will need a parking token. If your stay includes an Attractions Pass, you will receive one or more parking tokens, depending on your accommodation type and group size. These will be sent to you by email, together with the Attractions Pass, one day prior to arrival at the latest. Please note: A parking token is valid once. Do you need more parking tokens? In that case, you can purchase a **parking token** for only \leqslant 5 (instead of \leqslant 9.50) from the Safaripark Guest Service Centre upon presentation of the **Attractions Pass**.

Emergency Telephone Number

In the unlikely event of an emergency that requires immediate assistance, please call our emergency telephone number.

Beekse Bergen: +31 (0)88 9000 322 Incident room +31 (0)88 298 18 78

Emergency services (police, fire department and ambulance): 112

*If you call 112, always inform Reception or the porter so that they can arrange for someone to meet the emergency services at the main entrance and direct them swiftly to where assistance is required.

Beekse Bergen app

Make the most of your adventure with the <u>Beekse Bergen app</u>! Plan your route using the map, discover everything about the animals in the Safaripark, take a look at the Speelland attractions and check the current opening hours of all our facilities.

