

TRAVEL DOCUMENTS

BEEKSE BERGEN

SAFARI RESORT

Discover our nature

The fun is about to start!

In this document you will find all the relevant information about your arrival and stay at Safari Resort Beekse Bergen. If you have any more questions after reading this information, please read the FAQs on our website, or contact us on +31 (0)88 900-0360 (Monday through Friday from 8:30 am to 6:00 pm and on Saturday and Sunday from 9:00 am to 5:00 pm) or via info@libemafunfactory.nl.

Prior to your arrival

Step 1

We make use of **vehicle registration numbers** to prevent traffic jams at the car park barrier. You can enter your vehicle registration number(s) via mijn.beeksebergen.nl/welcome, which will result in the barrier opening automatically for you upon arrival.

Step 2

We also kindly request that you enter your **mobile telephone number** via mijn.beeksebergen.nl/welcome, to allow us to text you your accommodation access code prior to arrival. You will also receive the pin code by email. If the barrier does not open with your number plate, you can also open the barrier using the access code of your accommodation.

Step 3

Make sure you enter the details (full name + date of birth) of all your **travel companions** on mijn.beeksebergen.nl/welcome to allow us to create Attractions Passes for everyone.

Step 4

The unique **pin code** to enter your accommodation, together with the **Attractions Passes** will be sent to you by email one day prior to arrival at the latest.

Arrival

From **4:00 pm** you will have access to the accommodation. You do not need to report to anyone upon arrival. The **map** and the signs in the Safari Resort will guide you to your accommodation. You can open your accommodation using the unique pin code. The Safari Tents do not have coded locks. You can therefore open them without a pin code.

If you arrive before 4:00 pm, you can already use all the facilities of Karibu Town (central building) and the Attractions Pass.

In your accommodation you will find made beds and a towel package per person (one large and one small towel). There will also be a kitchen package that consists of a kitchen towel, tea towel, dishwasher tablets (or a dish brush with detergent in the safari tent or tree hut), bin liners and a dishcloth. Finally, there will also be a welcome pack, including coffee

(professional Nespresso coffee capsules for the Nespresso Zenius coffee maker available to you), tea, sugar and milk for the first day. If you desire any complements to this, you can purchase these in the Market in the central building Karibu Town.



We would like to point out that it is not permitted to smoke, barbecue, or to cook with a raclette or fondue in the accommodation in the interest of fire safety. You can find our park regulations on our website beeksebergen.nl/en/park-regulations/stay-the-night.

Departure

On the day of your departure, you must leave the accommodation before **10:00 am**. When checking out you do not need to report to the Guest Service. You can still enjoy all facilities in Karibu Town for the entire day and use the Attractions Pass, which gives you access to various amusement parks. (see 'the Attractions Pass')

Prior to departure, we request that you:

1. Take your refuse to the recycling centre;
2. Wash the dishes and place everything back in the kitchen cupboards.
3. Assist the cleaning staff by placing bed linen, towels and kitchen linen in the appropriate laundry bag and placing them inside the front door.

Information and practical tips

Parking

Safari Resort Beekse Bergen is a park with restricted car access. This means that vehicle access to the Safari Resort is only allowed upon arrival and departure for loading and unloading at your accommodation. After that, parking is only permitted in the designated central parking areas, which can be found on the **map** of the Safari Resort. An exception is made for the accommodations for disabled guests. One car may be parked here per accommodation. Traffic at the Safari Resort is one-way only.

Visitors and guests

Guests must be registered at the Guest Service.

Pets

Pets are not allowed in the Safari Resort due to the presence of the many wild animals. However, guide dogs are allowed at the Safari Resort and the Safari Park. Guide dogs must however be registered in advance.

Discover our nature

WiFi

The Safari Resort has an extensive fibre optic network. All accommodations therefore have free Wi-Fi. Karibu Town offers free Wi-Fi as well.

Karibu Town

Karibu Town is the vibrant heart of the Safari Resort where all facilities can be found. For example, you can go bowling and enjoy a drink at the **Pamoja Lounge**, splash around in the water at **Maji Springs** (heated swimming pool), or enjoy a lovely meal at **restaurant Moto**. In addition, the **Market** sells fresh sandwiches, nice souvenirs and a selection of convenience articles. This is also where our **Guest Service** is located, where you can go with all your questions. We are also happy to help you by phone and are available 24 hours a day (+31 (0)88-9000323). The current opening hours of all facilities in Karibu Town can be found on the [Beekse Bergen app](#).

Food and Drinks

After a full day of activity and adventure, enjoy a delicious meal at [restaurant Moto](#). You can also order a pizza to be delivered to your own accommodation. You can have a look at the menus at [Beeksebergen.nl](#). Reserving a table at restaurant Moto or ordering a pizza can be done through the [Beekse Bergen app](#).

Would you like to wake up to a delicious fresh **breakfast** in your accommodation? Then make use of the breakfast service. The breakfast package consists of various drinks and different types of bread, fillings and fruit. The breakfast service can be reserved via the [Beekse Bergen app](#).

Ranger Basecamp

Karibu Town is also the location of the [Ranger Basecamp](#). This is home to the rangers. There is music and interactive theatre, and your kids can practice crafts to their heart's content. There is also a selection of playground equipment for romping and climbing. Ranger Basecamp is located on the terrace side of Karibu Town, bordering the outdoor playground. The entertainment programme can be found on our [website](#).

The Attractions Pass

When you stay at Safari Resort Beekse Bergen, you will receive the digital [Attractions Pass](#). The Attractions Pass is valid from the day of arrival up to and including the day of departure. The Attractions Pass gives you free unlimited access to the following Libéma* parks during your stay:

- [Safari Park Beekse Bergen](#)
- [Speelland Beekse Bergen](#) (please note: closed during winter)
- [Dierenrijk*](#)
- [ZooParc Overloon*](#)

- [Aviodrome Aviation Theme Park*](#)
- [AquaZoo Leeuwarden*](#)

For opening hours, see the website of the amusement park in question.

*Parking/exit fees not included.

Visiting Speelland by car? Then don't forget to collect an exit token at the entrance to Speelland. By showing your Attractions Pass, the exit token is free of charge. During your stay, you will also receive a 50% discount on the admission price for Klimrijk Brabant. The benefits continue even after your stay. During the rest of the year, you will receive no less than 25% discount on the admission price of all these amusement parks.

With your Attractions Pass you also benefit from a discount on excursions in the surrounding area. [Check out all the benefits here](#).

Transport to Speelland Beekse Bergen

With the Ostrich Express (train) you can visit Speelland Beekse Bergen from Karibu Town in the Safari Resort. The Ostrich Express runs back and forth between the Safari Resort and Speelland. You can use this service for free during your stay. The Ostrich Express' current departure times are listed in the [Beekse Bergen app](#), or under the opening hours on the Beekse Bergen website.

Visiting Safari Park Beekse Bergen by car

It is also possible to reach the Safari Park by car. You can use the special car route for this. If your number plate is registered with us, the barriers of the Safari Resort to the Safari Park will open automatically.

Walking to Safari Park Beekse Bergen

It is also possible to reach the Safari Park on foot. There are two different routes: 1. Via the main entrance of the Safari Park 2. Via a special route from the Safari Resort, which ends near the lions in the Safari Park. These routes can be found on the [map](#).

Animals

Animal welfare comes first. Beekse Bergen will of course do everything it can to allow you to enjoy the view of the animals as much as possible from your accommodation. However, the Dutch climate is sometimes a little too cold for the animals. When that's the case, they sometimes retreat to their heated enclosure at night, and sometimes during the day, too.

Feeding the animals is strictly prohibited. This could seriously harm them. There are special feeding times that you can attend at the Safari Resort, such as lion feedings. There are special feeding moments at the Safari Park as well. Check out the [Beekse Bergen app](#) for more information.