



## The fun is about to start!

In this document, you will find all the relevant information about your arrival and stay with Back2 Basic at Holiday Park Beekse Bergen. If you have any further questions after reading it through, then please consult the FAQs on our website, or contact us on +31 (0)88 900-0360 (Monday through Friday from 8:30 am to 6:00 pm and on Saturday and Sunday from 9:00 am to 5:00 pm) or by sending an email to <a href="mailto:info@libemafunfactory.nl">info@libemafunfactory.nl</a>.

## Prior to your arrival

#### Step 1

We make use of **vehicle registration** to prevent traffic jams at the park barrier. Please enter your vehicle registration number(s) on <u>mijn.beeksebergen.nl/welcome</u> so that the barrier opens automatically upon arrival.

#### Step 2

Make sure you enter the details (full name + date of birth) of all your **travel companions** on **mijn.beeksebergen.nl/welcome** prior to your arrival.

#### Stap 3

You will receive your access pass for Speelland Beekse Bergen (and any <u>Attractions</u> <u>Pass</u> also booked) by e-mail one day prior to arrival at the latest.

#### Arrival

No key is required for the Back2Basic site. From 1:00 pm, you can drive through directly to the Back2BAsic site and chose your own pitch for erecting your tent in the natural surroundings. The map and the signs in the Holiday Park will direct you to the Back2Basic site

You must park on the car park next to the Back2Basic site, since the site itself is **car free**.

If you arrive before 1:00 pm, then you are welcome to use all the facilities and any **Attractions Pass** also booked. Are you arriving before Reception opens (opening times can be found in the **Beekse Bergen app**)? Please contact us on +31 (0)88-9000323.

Our park rules can be found on our website <u>beeksebergen.nl/en/park-regulations/</u> <u>stay-the-night</u>.

## Departure

On the day of your departure, you must leave your camping pitch before **11:00 am**. When checking out, you do not need to report to Reception. You can enjoy all the facilities for the rest of the day, as well as the **Attractions Pass**, which gives you access to various amusement parks (see 'Attractions Pass').

#### Prior to departure from your accommodation, we kindly request that you:

- 1. Make sure the camping pitch is neat and clean (after all, we think it's important the natural surroundings are kept spotless);
- 2. Take any waste to the recycling centre near the draw bridge.

# Information and practical tips Parking

For this reason, the Back2Basic **site is car-free** and only accessible to camping guests with a tent. Parking is only permitted in the central car park, beside the Back2Basic site. One car per camping pitch is permitted in this car park. Additional cars must be parked in the car park next to reception. A handcart can be borrowed from Back2Basic car park, for taking your camping gear to your chosen camping pitch.

## Visitors and guests

Guests must be registered at the Reception.

#### Pets

Pets are permitted on the Back2Basic site, subject to reservation. There are several dog toilets on site. Dogs must be on a leash at all times.

## WiFi, power and water

The use of Wi-Fi is **free** at Holiday Park Beekse Bergen. You can log in by selecting the KPN hotspot and agreeing to the terms and conditions. No code or password is required. Are you experiencing problems logging in? Please contact us on 0800-0414. NB: The WiFi connection on the Back2Basic site isn't always reliable. If you require proper WiFi connection, we recommend you log in from spot in the Holiday Park other than the Back2Basic site.

At Back2Basic, you truly go back to basics. This means water, showers, toilets and electricity are only available in the sanitary block on the Back2Basic site. We also have a Hang Out with power points where you can socialise.

## Animatie en entertainment

During your stay at Holiday Park Beekse Bergen, there is plenty to do for young and old alike. Come and play and have fun and games with Djambo, the Beekse Bergen Mascot, or take part in the <u>entertainment team's</u> various activities. You can take part in various sports and games activities, a <u>geocaching hunt</u>, a <u>bushcraft workshop</u> or a <u>sup&yoga lesson</u>. It's also possible to hire a canoe for exploring Lake Victoria.

Please note: During the low season, the entertainment programme is limited to Friday through Sunday.

## **Fishing**

At Holiday Park Beekse Bergen, you can enjoy a delightful fishing holiday by the waterside. The holiday park is renowned for its large Lake Victoria, which is directly connected to the Wilhelmina Canal. As a guest of the holiday park, you can fish to your heart's content (provided you possess a fishing permit). The stock of white and predatory fish includes bream, minnow, golden orfe, large carp, pike, perch and eel. You are not allowed to keep your catch, however.

Please contact the reception for more information on the fishing rules.

#### The Attractions Pass

During your stay, you have unlimited access to Speelland Beekse Bergen next door. The <u>Attractions Pass</u> – to be booked in addition – gives you access to the following parks during your stay:

- Safaripark Beekse Bergen
- Dierenrijk
- ZooParc Overloon
- <u>Luchtvaartmuseum Aviodrome</u>
- AquaZoo Leeuwarden

For opening hours, see the website of the relevant amusement park.

Please note: Parking/exit ticket costs are not included.

With your Attractions Pass, you also benefit from discounts on excursions in the surrounding area. See a list of all the benefits and discounts here.

The Attractions Pass is valid from the day of arrival up to and including the day of departure.

If you book the Attractions Pass prior to your stay, you receive a €5 discount (compared to purchasing this on site). You can book the Attractions Pass in addition at **My Environment** at Beekse Bergen.

Length of your stay:	At reservation:	On site:
1 to 7 nights	€ 25,- p.p.	€ 30,- p.p.
8 to 14 nights	€ 30,- p.p.	€ 35,- p.p.
15 to 21 nights	€ 35,- p.p.	€ 40,- p.p.
22 to 28 nights	€ 40,- p.p.	€ 45,- p.p.

## The Ostrich Express between Speelland and the Safaripark

Board the Ostrich Express to visit Speelland and/or the Safaripark Beekse Bergen. The Ostrich Express connects the Holiday Park, Speelland and the Safaripark. The train service is free throughout your stay. An up-to-date Ostrich Express timetable can be found in the **Beekse Bergen app**.

Please note: Whether and how frequently the service runs depends on the season.

## Visiting Speelland and/or the Safari Park by car

You can also visit Speelland and the Safari Park by car. For Speelland you don't need a parking token. For the Safari Park, however, you will need a parking token. You can obtain these from the Guest Service at the Safari Park. Have you booked an <u>Attractions Pass</u>? In that case, you can purchase a <u>parking token</u> for only €5 (instead of €9.50) from the Guest Service at the Safari Park upon presentation of the Attractions Pass.

## **Emergency Telephone Number**

In the unlikely event of an emergency that requires immediate assistance, please call our emergency telephone number.

Beekse Bergen: +31 (0)88 9000 322 Incident room +31 (0)88 298 18 78

Emergency services (police, fire department and ambulance): 112

\*If you call 112, always inform Reception or the porter so that they can arrange for someone to meet the emergency services at the main entrance and direct them swiftly to where assistance is required.

## Beekse Bergen app

Make the most of your adventure with the <u>Beekse Bergen app</u>! Plan your route using the map, discover everything about the animals in the Safaripark, take a look at the Speelland attractions and check the current opening hours of all our facilities.

